

A Monster Site

(Actual DaveNet Site Map)

- Order Center
- Place an Order
- Inquire on Pricing & Availability
- View Open Order Status Report
- View Your Ordering Profile
- Open WebOrder Help & Tutorial
- Warranty Center
- Enter a Warranty Claim
- Delete Warranty Claim
- View Electronic Warranty Claim Report
- View Paper Tag Claim Report
- View Warranty History Report
- View Recently Processed Claim Status Report
- View Open Warranty Report
- Pulse Warranty Replacement Form
- View Warranty Return Parts List
- View Warranty Procedure Manual
- Product Information Center
- Find Out What's New
- Access Engineering Handbook
- Access Engineering Handbook (Out of Production)
- Access Homeowner Manuals
- Access Product Installation Instructions
- Access Service Manuals
- Access Service and Application Notes
- Access Warranty Cards
- Access Product Service & Application Resources
- Read Product Catalog
- Read Price Book
- Update Repair Parts
- Marketing Center
- You've Got Leads
- Show Leads List
- View Individual Leads
- Enter New Leads
- Welcome to Leads
- National Advertising

- View National Advertising Schedule
- Watch Lennox TV Spots
- Read Lennox Print Ads
- Local Marketing
- Conduct Your Local Marketing (CAP)
- Learn Lennox Graphics Standards
- Download Logos
- Download Product Art
- Download Product Photos
- Download Dave Lennox Photos
- Review Good Housekeeping Materials
- View Consumer Literature
- "Fill-in-the-Blanks" Press Releases
- View Dave Lennox Appearance Info
- Read the Planned Service Manual
- Read About Our Competitive Edge
- View Outdoor Advertising Info
- Inside Information
- Who We Are
- 100 Years of History
- Press Releases
- Contact Us
- Events Center
- About Events & Incentives
- Calendar of Events
- Incentive Trips
- Mediterranean Cruise
- Atlantis Resort
- Contact Information
- Dealer Resource Center
- 2002 Associate Dealer Program
- RSVP Program
- Introduction
- What does RSVP stand for?
- Who is eligible to participate?
- Frequently-Asked Questions
- Program Benefits
- NATE

- Questions and Answers
- Guidelines
- Customizable Radio Script
- Customizable TV Tags
- Logos
- ACCA
- ACCA Website
- Membership Application
- Vendor Services
- Cintas - Wearables & Merchandise
- CitiFinancial Consumer Financing
- Color Group
- CompUSA
- Corporate Graphics
- Customized Sales Materials
- Industry Training
- Lennox Memorabilia
- Modagraphics - Truck Graphics
- Motorsports Apparel
- Welcome Wagon Overview
- Fantasy 400
- Rusty Wallace Report
- Training Center
- Online Training
- Job Related Training (JRT)
- Course Descriptions
- Class Schedules
- Registration Form
- Lennox Business College
- Course Descriptions
- Class Schedules
- Video Training
- Subscribe
- Video Archives
- Contact Us
- Software Center
- Lennox Software
- Repair Parts Program Subscription

- Repair Parts Program Update
- Lennox Equipment Selection Program
- Lennox AutoCAD Templates
- Lennox Residential Comparison Program
- Lennox Commercial Payback Calculator
- Lennox Application Support
- Microsoft Data Access Update
- Microsoft Visual Basic 6.0 Runtime Files
- Microsoft Internet Explorer 5.5 or 6.0
- Shareware/Demo Software
- WinZip
- Account Center
- My Profile
- Account Administration
- Support Center
- Dealer-To-Dealer
- General Discussion
- Help With DaveNet
- Business Tips/Best Practices
- Repair Parts Program
- Marketing Discussion
- Competitive Advantage
- DaveNet Online Help
- District Contact List
- Contact Us
- Lennox Websites
- Lennox.com
- AireFlo-HVAC.com
- LennoxInternational.com
- Web-Lex.com

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DaveNet Review

- Develop and implement TM/DM employee logon system.
- Migrate Web-Lex to new server
- Create 2002 Repair Parts CD
- Create 2002 DaveNet Unplugged CD.
- Create 15 minute video demonstrating WebOrder
- Enable access to DaveNet from VPN connection.
- Update Training Center with 2002 schedule.
- Post December update to "What's New" section of Product Information Center.
- Post updated district contact list
- Revise Marketing Center for more streamlined look.
- Product Enhancements for January posted to "What's New".
- Update Repair Parts download.
- Add ACCA section in Dealer Resource Center
- Generate e-mail to W2GU/Affina when dealers sign up for DaveNet
- Update Pricing/Availability to determine material status
- Update literature section of DaveNet
- Update content in Training Center
- Add Spring memorabilia to Marketing Center
- Update "What's New" section for February, 2002
- Post updated JRT schedule with Carrollton classes
- Post updated JRT schedule for March content
- Publish warranty claim submittal as web process (WebWarranty)
- Update TV spots in Marketing Center with 2002 spot
- Extend "You've Got Leads" to display all leads at once
- Update Residential Comparison program to version 3.10
- Publish streaming video of WebOrder training
- Update Ford flyer in RSVP section
- Remove AIM from Marketing Center
- Develop and administer web based furnace survey for Gary Bedard
- Update "What's New" for Product Information Center
- Addition of Training videos hosted by Yahoo (R-410a, WebOrder)
- Publication of "The Lennox News" as a new section within DaveNet
- Refresh of Product Information Center Engineering Data
- Replacement of Aim with Cintas as supplier of Lennox Memorabilia
- Maintenance of Site Center pages and Site Map for consistency
- Posted product enhancements to Product Information Center
- Reactivated "Fill in the Blanks" press releases in Marketing section

- Miscellaneous revisions and enhancements to WebWarranty
- Enabled logon to DaveNet from Center pages when linking from Unplugged
- Created link to Barron.com
- Updated logon process to DaveNet for performance improvements
- Reorganized Dealer Resource Center to make it more usable
- Improved security for DaveNet/WebLex data.
- Posted vehicle ID claim form in Associate Dealer section
- Revised and refreshed the Help/CBT sections of DaveNet
- Updated the video archives section of the Training Center
- Updated the JRT section in the Training Center
- Posted the May product enhancements in Product Information Center
- Removed Training Partners link in the Training Center
- Added link to Industry Training in Vendor Services
- Published THD survey and compiled results of survey participants
- Revised the ship-to address block in WebOrder
- Updated DaveNet Database Server
- Added Product Installation Manuals to Product Information Center
- Updated product information section of Web-Lex
- Refreshed product art section of Marketing Center
- Developed and deployed Fantasy 400 Marketing promotion
- Posted update to ROI software in Software Center
- Updated Repair Parts for June additions to database
- Issued new Repair Parts CD
- Created new flyer for Repair Parts CD
- Updated Lennox News section to current edition
- Include Fall 2002 Memorabilia in Dealer Resource Center
- Update JRT schedule
- Update Travel Center with current content
- Added extended article for PureAire in Lennox News
- Replaced Color Group link with link to Superior Graphics
- Multiple enhancements to WebOrder including:
 - Enhanced performance when communicating with SAP
 - Deletion of line items with quantity 0
 - Auto update of saved lists when material numbers change
 - Repair parts shopping cart import
- Addition of Warranty Cards to Product Information Center
- Added Product Services/Applications Resources section

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